

POINTS OF CONTACT ASSISTANCE LIST

ACCESS/ TELEPHONE / COMPUTER	PRIMARY	SECONDARY
ERA APPLICATIONS HELP LINE	(800) 767-0080	They may ask for Acct # or Cust #
Dutro Ford L/M Nissan Inc	Account # 7594143	Customer #402743
Graham Chevrolet-Cadillac Co.	Account # 7595116	Customer #402736
ERA ACCESS/ PASSWORD RESET	HEATHER SILCOX	RACHEL WOOD
COMRESOURCE HELP LINE- COMPUTER ISSUES		
Dutro Ford L/M Nissan Inc	it@dutroford.com	
Graham Auto Mall	it@grahamautomall.com	
EQUIPMENT NEEDED OR SETUP- COMPUTERS - TELEPHONE		
Dutro Ford L/M Nissan Inc	it@dutroford.com	
Graham Auto Mall	it@grahamautomall.com	
EMAIL ACCESS	Sue Yeager	Rachel Wood
INTRANET	Sue Yeager	
MANUFACTURER WEBSITES -		
Dutro Ford L/M Nissan Inc	Brian Cartwright	
Graham Auto Mall	Sue Yeager	
PAPERLESS PAY	Heather Silcox	Rachel Wood
PROMAX DUTRO'S ACCESS/PASSWORD RESET	Heather Frey	Jessica Thompson
PROMAX GRAHAM'S ACCESS/PASSWORD RESET	Jessica Thompson	Aaron Breudigam
PROMAX HELP LINE	(877) 899-4242	Jessica Thompson