

**POINTS OF CONTACT ASSISTANCE LIST**

<b>ACCESS/ TELEPHONE / COMPUTER</b>	<b>PRIMARY</b>	<b>SECONDARY</b>
COMPUTER HARDWARE SETUP	COMRESOURCE 614-456-1400	N/A
COMRESOURCE HELP LINE- COMPUTER ISSUES	COMRESOURCE 614-456-1400	N/A
EQUIPMENT NEEDED - COMPUTERS - TELEPHONE	RACHEL WOOD	SUE YEAGER
EMAIL ACCESS	SUE YEAGER	NICHOLE CURRY
ERA ACCESS/ PASSWORD RESET	SUE YEAGER	RACHEL WOOD
ERA APPLICATIONS HELP LINE	(800) 767-0080	They may ask for Acct # or Cust #
Dutro Ford L/M Nissan Inc	Account # 7594143	Customer #402743
Graham Chevrolet-Cadillac Co.	Account # 7595116	Customer #402736
INTRANET	SUE YEAGER	NICHOLE CURRY
MANUFACTURER WEBSITES -	SUE YEAGER	NICHOLE CURRY
PAPERLESS PAY	NICHOLE CURRY	RACHEL WOOD / LORI FINAN
PROMAX DUTRO'S ACCESS/PASSWORD RESET	HEATHER FREY	JESSICA THOMPSON
PROMAX GRAHAM'S ACCESS/PASSWORD RESET	JESSICA THOMPSON	AARON BREUDIGAM
PROMAX HELP LINE	(877) 899-4242	JESSICA THOMPSON